



IMPORTANT NOTICE

PRODUCT RECALL – Heat Recovery Ventilators

Dear Fire Department Personnel,

Because you are a trusted advisor to residents throughout the area, we want to make sure you have up-to-date information about a product recall that may affect their homes. Please find attached our previously issued press release announcing the recall.

While Venmar has announced this recall to consumers earlier this year, we hope that you can help us reinforce its importance and encourage your local residents to contact us. If a resident discovers he owns a recalled ventilator, you can advise him to:

- Turn off and unplug the unit.
- Contact the Venmar team by visiting their website at www.venmar.ca, by phone at 1-866-441-4645, or by mail at:
SUP, 550 Lemire Blvd, Drummondville, QC J2C 7W9 CANADA.

We also hope that you will share this important safety information with the public by using several tools created by Venmar. Visit www.venmar.ca/supinformation for a ready-to-use information ad and to order informational door hangers and posters. If you have further questions, please call our Product Recall helpline at 1-866-441-4645.

The team at Venmar thanks you in advance for helping us with this initiative.

Best regards,

Product Recall Program
Venmar Ventilation inc.

**Documents en français disponibles sur demande.*



VENMAR VENTILATION ANNOUNCES A PRODUCT RECALL PROGRAM

FOR CERTAIN MODELS OF HEAT RECOVERY VENTILATORS

DRUMMONDVILLE, QC - Venmar Ventilation is voluntarily and immediately implementing a Product Recall Program for certain Heat Recovery Ventilators (HRV's) that it manufactures. Venmar is asking owners of Heat Recovery Ventilators that are covered by this program to immediately turn their unit off and unplug it, and contact them as soon as possible by phone at 1 866-441-4645, by visiting their website at www.venmar.ca, or by mail at SUP, 550 Lemire blvd, Drummondville, QC J2C 7W9 CANADA.

It has come to Venmar's attention that an unlikely series of circumstances could lead to a motor overheating in certain HRV models, that may result in a potential fire hazard. These units fully comply with all applicable CSA, UL, and other standards. They are already protected by circuit protection under the National Electric Code, all local Electrical Codes and by thermal protectors in the motors. Venmar will provide an additional safety upgrade device free of charge.

Only certain models produced between 1991 and 2001 are affected. This preventive measure does not involve HRV's manufactured before 1991 and after 2001, as well as all other models not mentioned below.

The Product Recall Program affects selected units distributed under the names: Venmar, Venmar AVS, Flair, vanEE, Sears, Guardian by Broan, NuTone, Conformax, Payne, Day & Night, Carrier, Bryant, Heil, York, Rheem, Ruud, Protech and Weatherking Heat Recovery Ventilators sold in North-America. This program covers units with the following model numbers only. This model number is located on a silver or a black label positioned on the outside panel of the unit.

Venmar Brand:	AEXX, EARC, 1XX, 30X, 40X, 40XXX models
Venmar AVS Brand:	1.X, 2.X, 30XX, 55XX models
Flair Brand:	30, 30XX, 55, 55XX, 85115 models
vänEE Brand:	10, 1XX, 100X, 20, 20XX, 30XX, 90 models
Sears Brand:	OPTIMUM model
Guardian by Broan Brand:	100X, 200X models
NuTone Brand:	NUTR130 model
Conformax Brand:	300, 350, 400 models
Payne Brand:	VXXXXXXXXXX model
Day & Night Brand:	VXXXXXXXXXX model
Carrier Brand:	ERVXXXXXXXX, HRVXXXXXXXX, VXXXXXXXX models
Bryant Brand:	ERVXXXXXXXX, HRVXXXXXXXX, VXXXXXXXX models
Heil Brand:	HEILXXXXX model
York Brand:	5263554XXXX model
Rheem Brand:	84-ERV100, 84-ERV200, 84-HRV100, 84-HRV200 models
Ruud Brand:	84-ERV100, 84-ERV200, 84-HRV100, 84-HRV200 models
Protech Brand:	84-ERV100, 84-ERV200, 84-HRV100, 84-HRV200 models
Weatherking Brand:	84-ERV100, 84-ERV200, 84-HRV100, 84-HRV200 models

NOTE: The X digit used in the model numbers can be either a letter OR a number.

Venmar Ventilation is taking these measures to ensure that all of its customers have total peace of mind regarding their product safety.

About Venmar Ventilation

Established in Drummondville in 1978, Venmar Ventilation is North America's leading manufacturer of superior indoor air quality products. The company devotes a significant percentage of its annual earnings to research and development so that it can offer its customers safe, state-of-the-art products for the residential sector. Venmar is ISO 9001 certified and recognized for its contribution to improving the indoor environment, particularly with its HEPA central air purification system, which sets new air purification standards for the industry. To learn more about Venmar Ventilation, visit www.venmar.ca.

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MEDIA INFORMATION :

Venmar Ventilation

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